

TIMELS MONEY



**CONTACT US ABOUT SERVICES
COMMITMENT 2.0
EXCLUSIVE TO CAT® CUSTOMER
VALUE AGREEMENTS.**

When every minute matters,
you deserve a plan to
protect them all:

NEXT-DAY PARTS. TWO-DAY REPAIR.*
GETTING *YOU* BACK TO WORK.
OR *YOU* GET PAID.

NEXT-DAY PARTS. TWO-DAY REPAIR.* GETTING YOU BACK TO WORK.

When your machine stops, so does your operation. That's where our Services Commitment, exclusive with a Cat® Customer Value Agreement (CVA), comes in. **Next-day parts. Two-day repairs. Getting you back to work.** If there are any delays, you get paid in Cat Credits. Downtime isn't part of your plan. Cat CVAs protect your time and wallet.

CVA SERVICES COMMITMENT:

NEXT-DAY PARTS

- + All Cat CVAs include next-day availability of maintenance, wear and repair parts.
- + If your parts don't arrive by the next business day, or your requested delivery date you'll receive up to USD \$1,000 in Cat credits.
- + No waiting, no guessing and no surprises.

TWO-DAY REPAIR

- + CVAs with dealer labor include repair service for common repairs on machines completed within two business days from initial contact. Time commitments for major repairs may vary.
 - + If your common repair is delayed beyond two days or the agreed completion date, you'll receive USD \$1,000 in Cat Credits.
 - + Gain peace of mind with the assurance that your equipment and crew can get back to work, fast.
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Our CVA Services Commitment protects more than your equipment; it protects your time. With quick parts availability and timely repairs, you get more than a plan on paper. You get built-in accountability. ***Because time is money, and every minute matters.***



**ASK US ABOUT THE NEW SERVICES COMMITMENT
THAT COMES WITH EVERY CVA.**

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*Applies to common repairs. Contact dealer for major repair commitment and T's & C's.

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