

Cat[®] Equipment Management Solutions (EMSolutions)



EMSolutions is a portfolio of technology-enabled services focused on delivering equipment management solutions for our customers.



	LEVEL 1 ACCESS	LEVEL 2 INFORM	LEVEL 3 ADVISE	LEVEL 4 SUPPORT	LEVEL 5 MANAGE
Product Link™ (cellular, satellite, or combo)	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED
Access to machine status, hours, and location (Visionlink)	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED
Access to maintenance tracking system (Visionlink)	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED
Access to utilization and diagnostic data (Visionlink)	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED
Condition Monitoring Event Analysis - Severe Events	INCLUDED	INCLUDED	INCLUDED	INCLUDED	INCLUDED
Monthly Fleet Benchmarking Report (INFORM Report)		INCLUDED	INCLUDED	INCLUDED	INCLUDED
Expert Recommendations and advice provided by a dedicated Condition Monitoring Analyst (equipment and operator)			INCLUDED	INCLUDED	INCLUDED
CAT [®] S•O•S fluid analysis *			INCLUDED	INCLUDED	INCLUDED
Condition Monitoring Event Analyses - Moderate Events			INCLUDED	INCLUDED	INCLUDED
Condition Monitoring Summary (ADVISE Report)			INCLUDED	INCLUDED	INCLUDED
Annual inspection by certified Yancey Technician using the CAT Inspect app			INCLUDED	INCLUDED	INCLUDED
Preventive Maintenance Agreement				INCLUDED	INCLUDED
Tailored Equipment Management Solutions to minimize customer financial risk				INCLUDED	INCLUDED
* extra charge may apply on Level 3 agreements					INCLUDED