



Diagnostic Tip: We would like to bring to your attention some important information to use when diagnosing a dash issue on any units that have electronic gauges.

When a complaint is lodged by a Driver that the gauge needle “bounces”, “jumps”, “sweeps” or “wags” across the gauge, you should ask a simple question which will help in the diagnostic procedure: “Did the needle *sweep* or *wag*?”

Sweeping is when the needle goes from the lowest reading to the highest reading and stops momentarily at the 0%, 50% and 100% readings. This indicates a power issue and the diagnostics for power failure should be followed.

Wagging is when the needle continually goes from 0% to 100% in a fluid motion, not stopping. This indicates a communication error with the gauge communicating with the system it is being fed information from. If this is the case, the diagnostics for communication failure should be followed.

These findings should be noted when calling any service facility for repair or trouble shooting. It will also be helpful so the repair facility can better direct you to the repair.



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